

Provider Contact List

NETWORK MANAGEMENT SERVICES/ PROVIDER RELATIONS

Contracting, orientation and follow-up, changes (demographic and contractual), forms, credentialing status/inquiries.

E-MAIL:
pcp-NetworkManagementServices@uhcsouthflorida.com

PREFERRED CARE PARTNERS

PHONE: (877) 670-8432 - Toll free
FAX: (888) 659-0619

PREFERRED CARE NETWORK

PHONE: (877) 670-8432 - Toll free
FAX: (888) 659-0619

CLAIMS

Claim submissions, encounters, claim inquiries, claim status.

www.UHCProvider.com/claims

PREFERRED CARE PARTNERS

PHONE: (866) 725-9334 - Toll free
ADDRESS: P.O. Box 30448
Salt Lake City, UT 84130-0448
Payer ID 65088

PREFERRED CARE NETWORK

PHONE: (800) 348-5548 - Toll free
ADDRESS: P.O. Box 30448
Salt Lake City, UT 84130-0448
Payer ID 78857

ELIGIBILITY & BENEFITS VERIFICATION

Verify benefits and eligibility, general claims information.

www.UHCprovider.com/eligibility

PREFERRED CARE PARTNERS

PHONE: (866) 725-9334 - Toll free

PREFERRED CARE NETWORK

PHONE: (800) 348-5548 - Toll free

ENROLLMENT

Medicare beneficiaries interested in plan information and/or enrolling in the health plan.

PREFERRED CARE PARTNERS

PHONE: (877) 485-5595 - Toll free
TTY: 711

PREFERRED CARE NETWORK

PHONE: (800) 507-0544 - Toll free
TTY: 711

FRAUD, WASTE & ABUSE

Report suspected fraud, waste or abuse.

www.UHC.com/fraud

PREFERRED CARE PARTNERS

PHONE: (844) 359-7736 (UHC Hot Line)
PHONE: (877) 842-3210 (Voice Portal)

PREFERRED CARE NETWORK

PHONE: (844) 359-7736 (UHC Hot Line)
PHONE: (877) 842-3210 (Voice Portal)

APPEALS & GRIEVANCES

Appeals and grievances procedures, forms and status.

PREFERRED CARE PARTNERS

Medical Care - Part C
Appeals and Grievance Department
P.O. Box 6106
MS CA124-0157
Cypress, Ca 90630-0016

Prescription Drugs - Part D
Appeals and Grievance Department
P.O. Box 6106
MS CA124-0197
Cypress CA, 90630-0016

PREFERRED CARE NETWORK

Medical Care - Part C
Appeals and Grievance Department
P.O. Box 6106
MS CA124-0157
Cypress, Ca 90630-0016

Prescription Drugs - Part D
Appeals and Grievance Department
P.O. Box 6106
MS CA124-0197
Cypress CA, 90630-0016

UNITEDHEALTHCARE ONLINE TECH SUPPORT

Provider hotline for UHCProvider.com
PHONE: (866) 842-3278 - Toll free

MEMBER SERVICES

General benefit information, select or change primary care physician, assistance with prescriptions and transportation.

PREFERRED CARE PARTNERS

PHONE: (866) 231-7201 - Toll free

PREFERRED CARE NETWORK

PHONE: (800) 407-9069 - Toll free

PHARMACY (OptumRx)

Pharmacy benefits eligibility, claims adjudication inquiries, and prior authorization request inquiries.

professionals.optumrx.com

PREFERRED CARE PARTNERS

PHONE: (800) 711-4555 - Toll free

PREFERRED CARE NETWORK

PHONE: (800) 711-4555 - Toll free

UTILIZATION MANAGEMENT

Pre-certification, outpatient referrals, inpatient admission, discharge planning, case management, & after-hours emergency calls.

PREFERRED CARE PARTNERS

PHONE: (800) 995-0480 - Toll free

PREFERRED CARE NETWORK

PHONE: (866) 273-9444 - Toll free

OUR PROVIDER PORTAL: www.UHCProvider.com
FOR REFERRALS AND AUTHORIZATIONS

