



Dear Valued Partner,

First and foremost, as the CEO for Medicare and Retirement for UnitedHealthcare Florida, I'd like to congratulate all of you on your great success. Your commitment to our Medicare beneficiaries is second to none. You are what makes our local community great. Thanks to your dedication to our partnership, we continue to build a better and stronger organization, one that provides quality healthcare to your patients and our members.

We take the utmost pride in serving as the trusted partner for our Medicare beneficiaries and their physicians throughout the state of Florida. Currently, over 720,000 Florida beneficiaries have chosen one of our many plans to meet their healthcare needs.

But we are certainly not resting on our achievements. We continue combining our local and national strengths, allowing us to invest in our vast portfolio of benefits and network choices, from which your patients can choose. We are stepping up to meet all the changes and challenges we will face throughout the coming years.

So, as we look to 2024 and beyond, let us keep working together to ensure that we are laser-focused on the best quality care and best healthcare outcomes for our patients and members. After all, that is not just a goal, that is our mission.

I am excited and humbled to lead UHC Florida, arguably the most dynamic Medicare Advantage state in the country. And I look forward to continuing to build even greater relationships with all of you.

Sincerely,

A handwritten signature in blue ink, appearing to read "Warren Murrell".

Warren Murrell
Chief Executive Officer